

PRIVACY POLICY

This Privacy Policy outlines OLEA's privacy practices on its website accessible via the Internet: olea.africa in order to address your concerns about the nature of your data collected and the use we make of such data when you communicate it to us.

This Privacy Policy is therefore valuable to you, who wish to benefit from a positive and confident experience with our services, and to us, who wish to respond accurately and completely to your questions and take your wishes into consideration.

OLEA may revise this Privacy Policy at any time and such revisions shall be effective immediately. We therefore invite you to refer to this document from time to time. The latest version of our privacy policy is permanently available on our website. If you have any queries, please contact Customer Services at <u>contact@olea.africa</u>.

What data do we collect and for what purposes?

When you visit our website

Data collected: When you visit any of our sections on the <u>https://www.olea.africa</u> website, some data about the use of your Internet browser is transmitted to us for technical reasons and is recorded in log files. This data includes the date and time you access our website, the name of the website you call up, the IP address of your computer or mobile device, the address of the website from which you access our website, the volume of data transmitted and the name and version of your browser.

Purpose: The assessment of log files helps us to improve our Internet offerings and improve their user-friendliness, to detect and correct errors more quickly, and to adjust server capacity. In particular, log files enable us to determine when our website is most popular, and thus to provide you with the appropriate amount of data to ensure the best possible use.

Legal basis: Legitimate interest.

Retention period: This data are kept for a maximum of twelve months.

When you wish to contact us to speak to us

Data collected: When you browse our website, you can contact us via our contact form. To do so, you must provide the following details: surname, first name, e-mail address. You can also give us your telephone number.

Purpose: Your contact details enable us to provide a personalized response to your request.

Legal basis: Your consent.



Retention period: Prospect data is kept for only three years from the last contact with the prospect. Customer data is kept for five years from the last contact with the customer.

To submit a spontaneous application

Data collected: When you browse our website, you can send us your spontaneous application. To do so, you must provide the following details: surname, first name, e-mail address, curriculum vitae and covering letter. You can also give us your telephone number.

Purpose: The contact details you provide in the context of a spontaneous application are used to study your profile in order to fill a possible vacancy.

Legal basis: your consent

Retention period: the data sent to us as part of an spontaneous application is processed by our HR department and kept for three years from receipt, unless you decide otherwise.

To access your customer area

What are your rights regarding the personal data we collect?

In accordance with Articles 14 to 22 of the General Data Protection Regulation 2016/679 of April 27, 2016, you may at any time exercise the following rights:

- o Right of access, rectification and deletion of collected data
- Right to object to data processing
- o Right to limit data processing
- Right to portability of collected data

You may exercise all your rights by contacting our customer service department at <u>contact@olea.africa</u> or by post at OLEA HOLDING FRANCE, 23-25 rue Dumont d'Urville, 75116 Paris.

You must enclose proof of identity with your request.

If you do not receive a reply, or if the response is unsatisfactory, you can refer the matter to the CNIL: www.cnil.fr

Can your data be transferred outside the European Union?

Anyone wishing to send us a spontaneous application may have their curriculum vitae and covering letter forwarded to one of our African subsidiaries, depending on the nature of their profile.



COOKIES POLICY

What is a cookie?

A cookie is a piece of information deposited on an Internet user's hard disk by the server of the site he or she is visiting. It contains several pieces of information: the name of the server that placed it, a unique identifier number, and possibly an expiry date. This information is sometimes stored on the computer in a simple text file, which a server accesses to read and record it. When you log on to our site, you are free to choose whether or not you want cookies to be stored on your hard drive. However, you must accept cookies in order to make full use of our website.

What cookies does OLEA use?

2 categories of cookies have been determined in order to make the information on cookies as clear as possible in this policy:

- Technical cookies: these cookies enable you to move around the website and use its functionalities.
- Audience measurement cookies: these cookies enable us to analyse your browsing and measure the audience for our website.

Your consent and how to deactivate?

Some of the cookies we install on your computer are essential for the proper navigation of our site. Please note that declining the installation of cookies from OLEA may result in navigation difficulties on our website. You will find information on how to disable cookies for each of the following browsers:

Chrome: https://support.google.com/chrome/answer/95647?hl=fr&ref_topic=14666

Internet Explorer: http://windows.microsoft.com/fr-fr/windows7/block-enable-or-allowcookies

Firefox:<u>http://support.mozilla.org/fr/kb/activer-desactiver-cookies?redirectlocale=en-US&redirectslug=Enabling+and+disabling+cookies</u>

Safari:<u>http://support.apple.com/kb/HT1677?viewlocale=fr_FR&locale=fr_FROpéra</u>

:http://www.opera.com/help/tutorials/security/cookies/Interlocuteur

You can also configure your cookies on our website using our cookie consent management tool, which is displayed when you log on to our site.

In any case, please note that cookies are kept for a maximum of thirteen months from the date you gave your consent to the insertion of the cookie.

In accordance with the provisions of European Regulation 2016/679, you have the right to access and rectify your personal data. If you wish to exercise this right, please contact our Data Protection Desk by e-mail at <u>contact@olea.africa</u>. You may also, for legitimate reasons, object to the processing of your personal data.



RECOMMENDATIONS

- 1. A cookie banner will be required, enabling users to configure cookies when accessing the website.
- 2. In addition, a checkbox will need to be added to the "contact us" tab to enable the form to be sent with a hypertext link to the privacy policy:

"By filling in this form, I consent to my data being used by OLEA's internal departments to enable them to respond to my request. I confirm that I have been informed of my rights and have read the Privacy Policy".

3. And on the "Join us" tab

"By filling in this form, I consent to my data being used by OLEA's internal departments, in France and in all OLEA subsidiaries, to enable them to respond to my application. I confirm that I have been informed of my rights and have read the Privacy Policy".